paŸaccsys [go card]



Mobile Banking

What is Mobile Banking?

Mobile Banking is a convenient way to view your Account Balance and Statements.

Do I need Airtime or Data?

No you don't need Airtime or Data. A small fee will be charged from the balance on your bank account

How Do I register?

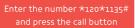
Follow the Steps Below to register.

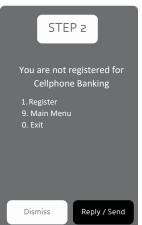
I forgot my Mobile Banking Pin what do I do?

Try to reset it via the Menu Options or phone the Call Centre: 011 207 1600









If you are not registered for Cellphone banking you will see this screen. Click Reply / Send and enter the number 1.



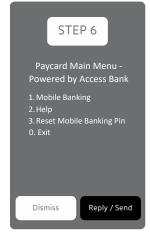
Enter your ID or Passport Number and Reply / Send



Enter the last 4 digits of your Card number and Reply / Send

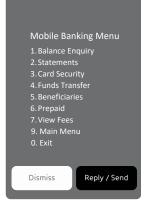


Dont click OK before you've memorized your PIN number. This is NOT the same as your CARD PIN



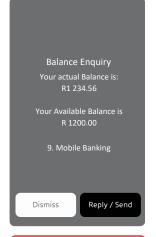
When you click OK after receiving your pin this will be the Menu on your screen.

Reply / Send and type 1



The Mobile Banking Menu is based on your card product so some options might not display if you have a Smart

Click Reply / Send and enter the number of the Menu item you want to see.



Example of Option 1 - Balance Enquiry. You can now click dismiss or go back to the Mobile Banking menu. Click Reply / Send and type 9.

To access mobile banking after registration:

- 1. Follow step 1
- 2. You will need to enter your **MOBILE BANKING PIN** you received when you registered for the first time.
- 3. Then you will need to enter the last for 4 digits of your card number.
- 4. You will then see the same menu as Step 6.

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