




Mobile Banking

What is Mobile Banking?

Mobile Banking is a convenient way to view your Account Balance and Statements.

Do I need Airtime or Data?

No you don't need Airtime or Data. A small fee will be charged from the balance on your bank account

How Do I register?

Follow the Steps Below to register.

I forgot my Mobile Banking Pin what do I do?

Try to reset it via the Menu Options or phone the Call Centre: 011 207 1600

STEP 1

*120*1135#

7 8 9
4 5 6
1 2 3
* 0 #



Enter the number *120*1135# and press the call button

STEP 2

You are not registered for Cellphone Banking

1. Register
9. Main Menu
0. Exit

Dismiss Reply / Send

If you are not registered for Cellphone banking you will see this screen. Click Reply / Send and enter the number 1.

STEP 3

Register

Enter your ID or Passport Number

Dismiss Reply / Send

Enter your ID or Passport Number and Reply / Send

STEP 4

Register

Enter the last 4 digits of your Card

Dismiss Reply / Send

Enter the last 4 digits of your Card number and Reply / Send

STEP 5

Successfully Registered for Cellphone Banking. Your Banking pin number is ****. This number not be sent to you, you need to **REMEMBER THIS PIN NUMBER**

OK

Dont click OK before you've memorized your PIN number. This is NOT the same as your CARD PIN

STEP 6

Paycard Main Menu - Powered by Access Bank

1. Mobile Banking
2. Help
3. Reset Mobile Banking Pin
0. Exit

Dismiss Reply / Send

When you click OK after receiving your pin this will be the Menu on your screen. Reply / Send and type 1

Mobile Banking Menu

1. Balance Enquiry
2. Statements
3. Card Security
4. Funds Transfer
5. Beneficiaries
6. Prepaid
7. View Fees
9. Main Menu
0. Exit

Dismiss Reply / Send

The Mobile Banking Menu is based on your card product so some options might not display if you have a Smart Card.

Click Reply / Send and enter the number of the Menu item you want to see.

Balance Enquiry

Your actual Balance is:
R1 234.56

Your Available Balance is
R 1200.00

9. Mobile Banking

Dismiss Reply / Send

Example of Option 1 - Balance Enquiry. You can now click dismiss or go back to the Mobile Banking menu. Click Reply / Send and type 9.

To access mobile banking after registration:

- Follow step 1
- You will need to enter your **MOBILE BANKING PIN** you received when you registered for the first time.
- Then you will need to enter the last for 4 digits of your card number.
- You will then see the same menu as Step 6.